

Sparkasse app: Change verification process

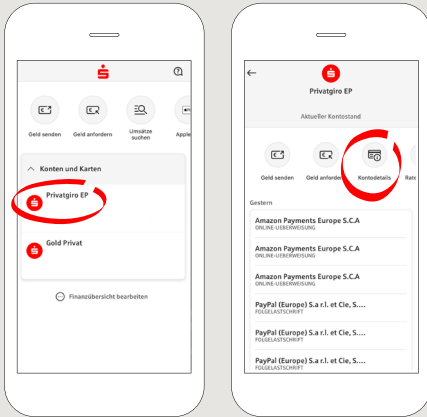
www.sskm.de/app

Stadtsparkasse
München

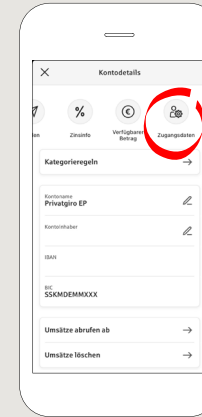
The following description applies to the operating system iOS. For other mobile operating systems, the procedure may differ slightly.

- 1 Start the Sparkasse app with a hint on the app symbol and enter your password. Select an account.

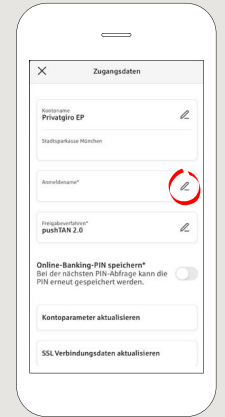
Then tap “Konto-details”.



- 2 Select “Zugangsdaten“ at the top right.



- 3 Click on the pencil next to “Anmeldename“ to change the login name.



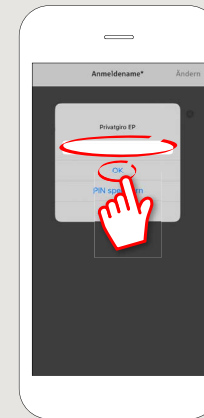
- 4 Select “Weiter“ and change the login name in the next step. Enter the login name for the new procedure that you received by letter from the Sparkasse.

Tip on “Ändern“.



- 4 Enter your PIN to confirm and tip „OK“. Your login name is now changed.

Tip the X in the left upper corner to get back to your Account details.



DO YOU HAVE ANY QUESTIONS ABOUT THE SPARKASSE APP?

Central service call number: You can contact us under 089 2167-0 Mon–Fri from 8 am to 6 pm.

Further information about the Sparkasse app is available at: www.sskm.de/app

YOU CAN ALSO CONTACT US AT:

Direkt-Beratung
Video- und Text-Chat: www.sskm.de/direktberatung
Available: Mon–Fri from 8 am to 6 pm

Online banking support for private customers
Telephone: 089 2167-58068
Available: Mon–Fri from 8 am to 8 pm