Sparkasse app: Making a bank transfer using pushTAN

The following instructions apply to the iOS operating system. The procedure may vary slightly for other mobile phone operating systems.

1. Start the Sparkasse app by tapping the app icon and then entering your password.

2. On the homepage, tap the bank transfer (“Überweisen”) icon. You then have three options for entering transfer details.

3. Select a recipient under templates (“Vorlagen”) or enter the data into the transfer form.
   Tip: If you have previously transferred money to or received money from the recipient, the recipient details will automatically appear.
   Then tap send (“Senden”). Now switch to the S-pushTAN app (step 5).

You can also enter the transfer as follows:

3.1 Using the photo option: Tap the “photo” icon. Photograph your invoice. The data is transferred to the transfer template. It is vital that you check the data. Continue with steps 4 and 5.

3.2 Using a QR code: Tap the “GiroCode” icon. Scan the QR code. The data displays automatically in the transfer template. Continue with steps 4 and 5.

4. Your transfer details are now displayed. Tap send (“Senden”).
   Now switch to the S-push TAN app.

5. A TAN has been generated in the S-push TAN app.
   Check the transfer details against the original documents, e.g. invoice. Then tap on approve transfer (“Auftrag freigeben”). Finished. Your transfer has been sent.

DO YOU HAVE ANY QUESTIONS ABOUT THE SPARKASSE APP?
Central service call number: You can contact us under 089 2167-0 Mon–Fri from 8 am – 8 pm.
Further information about the Sparkasse app is available at: www.sskm.de/app

YOU CAN ALSO CONTACT US AT:
Direkt-Beratung
Video and text chat: www.sskm.de/direktberatung
Available: Mon–Fri from 8 am – 8 pm

Online banking support for private customers
TelephoneNumber: 089 2167-49149
Available: Mon–Fri from 8 am – 8 pm

Stadtsparkasse München | Sparkassenstraße 2 | 80331 München | Telefon: 089 2167-0 | E-Mail: kontakt@sskm.de | www.sskm.de
Mai 2018