chipTAN: Bank transfers in the internet branch

1. Log on to online banking.

2. Tap „Banking“ → Bank transfer („Überweisung“) from the „Online-Banking“ menu.

3. The bank transfer form now appears. Select the account from which the sum is to be debited. Enter the name of the recipient (Name des Empfängers), their IBAN, the sum to be transferred (Beträg) and the reason for payment (Verwendungszweck). This information is mandatory.

   In the lower section of the bank transfer form, you can make additional settings. To proceed, click on “Weiter”.

4. Now choose the way in which you would like to create the TAN.
   - With “chipTAN QR”, a QR code will be displayed to you.
   - With “chipTAN optisch”, a flickering graphic will be displayed to you.
   - With “chipTAN manuell”, the TAN will be generated after you enter specific order data.

5. Now create a TAN with the TAN generator as described and compare the details in the TAN message with your original documents, e.g. invoice.

   ![TAN generator graphic]

   If they match, enter the TAN and tap Send („Senden“).

6. Your transfer has been carried out and you receive confirmation.

Tips for step 3: Enter the details directly. Errors can occur when copying. Avoid using umlauts and special characters. Euro and cents are separated with a comma. Avoid using any separator for thousand amounts.