smsTAN: Bank transfers in the internet branch

1. Log on to online banking.

2. Tap „Banking“ → Bank transfer („Überweisung“) from the „Online-Banking“ menu.

3a. The bank transfer form now displays.
   - Enter the recipient’s name, their IBAN and BIC, the amount (Betrag) to be transferred and the reference details (Verwendungszweck). These entries are mandatory.

3b. You can make further settings in the lower part of the transfer form.
   - Tap Next („Weiter“).

4. You will now receive a text message with a TAN on your mobile phone. Before entering the TAN, please compare the details in the text message with your original documents, e.g. invoice.
   - If they match, enter the TAN and tap Send („Senden“).

5. Your transfer has been carried out and you receive confirmation.

DO YOU HAVE ANY QUESTIONS ABOUT smsTAN?
Central service call number: You can contact us under 089 2167-0 Mon – Fri from 8 am – 8 pm.
Further information and FAQs about smsTAN is available at: www.sskm.de/smstan

YOU CAN ALSO CONTACT US AT:
Direkt-Beratung
Video and text chat: www.sskm.de/direktberatung
Available: Mon – Fri from 8 am – 8 pm

Online banking support for private customers
Telephone: 089 2167-49149
Available: Mon – Fri from 8 am – 8 pm